

FAQ

Are the rooms furnished ?

Yes, each room comes equipped with a bed, wardrobe, desk, chair, table light, dishes etc...

How exactly does the shared accommodation work?

We have shared rooms available for rent, the cost is €300 per person per month.

Shared rooms come equipped with two beds, wardrobes, desks, chairs, etc...

It is your responsibility to find someone to share a room with, we do not offer match making services :)

In the event that there is no one to share with when you arrive, you will be charged a reduced price of €400 until a roommate comes available.

You can refuse a roommate for whatever reason, but in that case you will have to pay the regular price of a single room which is \$450.

Shared rooms for 3 or 4 persons are available upon request.

we can exceptionnaly ask you to share with somebody for few days until a room become available

girls with girls and boys with boys

Where exactly are you located?

Our address is 39 Grande Rue, Savigny sur Orge, 91600, south of Paris, below Orly Airport, on the line C of the RER (subway)

please refer to the google map located on our website for a detailed reference:

<http://student-room.com/>

How far are you from Paris?

It takes only 17 min on the RER C train line to get to Central Paris.

Is the area where you are located safe? Are the rooms secure?

Yes, the area is safe, and rooms are secure, entry to the building is secured with a numeric key code.

Insurance:

La résidence doesn't cover you nor your belonging's
please make sure you got your proper insurance

Can i change the lock on my room?

No, this is not permitted, in case you loose your key or in cases of emergency the resident manager must have master copy of all room keys.

the cost for a new key is 30 euros and 100 euros for a new lock

What day of the month must i pay the rent?

Rent must be paid the 1st of each month, if it is not paid by the 5th, you will be charged

€1.00 per day late with a minimum of €25 euro.

About you:

please mention how you knew us, more details will be appreciate.
to know you better, please send your CV with picture and were you will be studying

Can i pay my rent in Cash?

It is not permitted to pay the manager in cash, but you can pay directly the bank in cash for information on how to pay your rent see this page: <http://student-room.com/rentpayinfo.html>

Arrival?

Please give us the date and time of arrival and departure as soon you know it. Due to the fact that we have many reservations and the room cannot sit empty, make sure you change your date of arrival at least 30 days before the begining of the month. For example, if you reserve for the 1st, but you do not arrive until the 15th. You will still be charged from the 1st unless you give us 30 days prior notice.

same biweekly rules as "departure" will apply, if you arrive on the 24 you will be charge for 1/2 month.

If your room is not available immediatly, exceptionaly you might have to share a room for few days (your price will be ajusted accordingly).

Where can i find the rental contract?

You can download a copy of the rental contract here: <http://student-room.com/contract2.doc>

you have to fill it and send it too us by email before arriving, and bring a printed copy to receive the key of your room, (there is a 10€ per week penalty)

I need proof of accommodation in France in order to apply for a French Visa/Bank Account, can you provide this?

Yes, provided you have a payed reservation or are already staying here, you can download and fill out a proof of accommodation form from our website located here: <http://student-room.com/attestation.html> which we will sign and stamp for validation. In cases where you are in a Foreign country and need this form for a Visa application, you must fill it out, scan it & email it to us, we will sign/stamp it, and email it back to you.(there will be a charge of 10 euro per each scan we have to do)

When will i get my deposit back?

We will refund your deposit after your departure from La Rez, refunds are via bank wire transfer only to either your french or international banking institution. Before you leave, you must provide us with all relevant banking information.

Can i use my deposit to pay for my last months rent?

Absolutely not, your deposit will only be refunded by wire transfer, with no exceptions. This is necessary, for banking related purposes.

How much notice do i need to give before leaving?

Please see our Departure rules located here: <http://student-room.com/departure.html>
One month notice before the beginning of the month

Can my friends/family stay here when they visit me?

Yes, The cost is 15€/n per person OR if they would like a room the charge is 30€ per night.(we can provide extra mattress/clean sheets)

Can i receive phone calls at La Rez?

Yes the public phone # is 01 69 44 67 70 (receiving calls are free)

Can i receive mail at La Rez?

Yes the mailing address is: 39 Grand Rue, Savigny Sur Orge, 91600 France

What should i bring with me?

It is a good idea to bring your own bed sheets, frying pan/pot, Shower shoes & anything else that will make your stay comfortable.
but don't worry the supermarket is only 200 meters away.
we can rent you bed sheet for the first week

Is there anything i need to do before i leave La Rez?

- 1) empty & clean your fridge shelf
- 2) empty your cupboard shelf
- 3) clean and vacuum your room (ask manager for vacuum)
- 4) leave your dishes clean in the room
- 5) remove your bed sheets & fold them on the bed
- 6) give us your banking info by email, so we can return your deposit
- 7) give your keys back to the manager, or leave them inside the room.
- 8) write by email how was your stay and what could be improved

How the washing and drying machine works?

To Wash: Put your clothes in the machine, make sure the door is closed properly. Press the button # 2, verify the machine is starting to count down from 3.00, put 3 coins in the machine until the count reaches 0. Then push the green button on the washing machine.

To Dry. Follow the same steps as above, except use button # 1

How will my security deposit be returned to me?

Your security deposit will be reimbursed only after your departure (less the bank charges).
Under no circumstances can you use it to pay for last months rent.

the day you leave, you must provide us by email with all the details needed for us to transfer the funds to your account.

You must provide us with all the details listed below after you left...

Deposit Amount:

Date of Deposit:

Amount to be reimbursed:

Bank Name:

Bank Address:

Account Holders Name:

adress

Account Number:

SWIFT code:

IBAN:

August and december discount

there are available only if you arrive or leave on that month
the discount for august only applied for the full month rent

the month of december cannot be half month, he has to be paid in full, even if you are leaving in the middle of the month

Referral fee

If you are already client or you were client, we give you 10% comission of the fist month rent of every client
who will rent a room at "La residence" with your referral